Worksheet: How I Make the Brigham Strategy Happen

Every employee plays a vital role in making BWH an extraordinary institution. Using the worksheet below, write some examples of things you and/or your team do every day that help achieve our strategic priorities. Not every role lines up with all seven priorities, but all of us can contribute to several of them.

- **Scalable Innovation**
  Discoveries that we can rapidly translate into improved care regionally or nationally

- **Advanced, Expert Care**
  Expert care delivered by leading, dedicated professionals and trainees

- **Improve Health**
  A focus not only on treatment, but also disease prevention, health and wellness

- **Timely Access**
  Coordinating a patient’s care within his or her preferred timeline and based on clinical judgment

- **Exceptional Experience**
  Consistently compassionate care that is timely and well-coordinated; excellent communication between care teams and patients; patients and colleagues are respectful of each other; clean facilities; digitally enabled care

- **Highest-Quality, Safe Care**
  Right diagnosis and treatment in a timely manner; prioritizing a patient’s quality of life; making Just Culture part of the care practice; transparency and prevention around errors and harm

- **Affordability: Lowest Cost Possible**
  Eliminate and manage expense by: team care; effective use of care settings, assets, supplies, resources; process improvement; care redesign

How I and/or my team make this happen every day...